

Terms and Conditions

General Sales Conditions

These general sales conditions apply to all jobs carried out by DailyTranslate SRL for its clients.

All translation requests must be accompanied by an order including the price established by the parties. This order must be sent to us by email, we reserve the right to refuse to start a job without an order.

Technical documents shall be accompanied by reference documents supplied by the client and/or drawings or diagrams that provide a better understanding of such documents.

The cost of a translation shall be calculated using a count of words in the source language, unless otherwise previously established in writing.

In the event that a client cancels an order, all work already effected shall be billed at 100%, while work which is suspended shall be billed at 50%.

Any late payment or failure to pay shall be cause for immediate collection of the entire amount due from the client, without previous notice or other formalities. All work in progress and all orders in progress shall be suspended in the event of late payment.

DailyTranslate SRL shall not be held liable for any reason whatsoever for translations which are not stylistically satisfactory. Particularly for advertising and promotional material, the services of DailyTranslate SRL shall be limited to simple translation, unless expressly requested. DailyTranslate SRL shall not be liable for drafting the translated text in, for example, an advertising style that is

different from the source text. Our liability shall be limited to the amount of the invoice.

Complaints shall only be taken into consideration if received by registered mail with return receipt within seven days of delivery of the job(s) or part of the job(s). All complaints must be accompanied by the original documents, disputed translations, and a letter of explanation. Once the above time period has elapsed, the translation shall be considered correct.

DailyTranslate SRL shall not be held liable for any delays caused by malfunctioning faxes, modems, email and/or other mail or carriers, not directly controlled by Translated s.r.l.

In the event of late delivery where the time late is more than one third of the established delivery time, and in the event that the delay is directly and solely attributable to Translated s.r.l., a reimbursement shall be paid, to be established between the parties, up to an amount of 100% of the job delivered late.

Defects present in one part of the translation shall not be grounds, for any reason whatsoever, for questioning the entire translation. DailyTranslate SRL reserves the right to make modifications to the translation in such case.

Only written agreements between the parties shall be taken into consideration. The Court of Rome shall have jurisdiction for all disputes. In the event of failure to pay, all representation of partial or total reproduction of such translation shall be deemed illegal. DailyTranslate SRL reserves the right to request immediate payment of the translation and compensation for copyright, where applicable, from a client who uses unpaid material.

Liability

DailyTranslate SRL and/or related suppliers do not acknowledge any guarantee or condition related to the services offered, including all implicit guarantees and conditions regarding salability, suitability for a particular purpose, ownership, and non-violation of third-party rights. DailyTranslate SRL and/or related suppliers shall not be liable, for any reason whatsoever, for special, indirect, or consequential damages or for any other damages of any type resulting from the loss of rights to use, loss of information, or lost profits, whether they result from the performance of a contract, negligence, or other detrimental actions, deriving from or in some way connected with the services of DailyTranslate SRL.